

Dear Bobby & Esther,

22 November 2007

Thank you for helping us to design our dream home. We appreciate all the hard work that your team and you have put in to make it possible.

Thank you for all your brilliant and practical ideas on efficient space planning. You offered creative solutions to help us maximize our space, and importantly, as you were mindful of our budget, you provided cost-effective alternatives to help keep us on track.

Our houses needed a major makeover as it was dark and not efficiently design to make full use of the land area. B&E Concepts managed to translate all of our needs, our styles and preferences - creating a home that embodies our desires, reflects our character and one that we can truly be proud off.

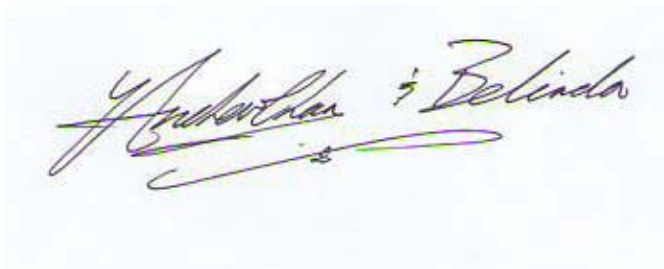
Beyond your creative work, your strong attributes were your high level of service and reliability. We were pleasantly surprised by your attentiveness, dedication and commitment to our project. You were always ready to provide us with updates on the construction process and always available to hear our concerns, repair what needed to be done with urgency and be prepared to amend areas where we felt needed further improvement.

The entire experience with B&E Concepts provided us with peace of mind - one of the most important elements for any design and construction work. As the work progressed, we were confident that you would be able to deliver not only efficiently but on-time. In fact, you handed over the house to us earlier than expected, enabling us to settle into our new home quickly and hassle-free. Even after we moved in, you remained contactable for any home improvements, touch-ups and work that needed to be done. We knew we could depend on you.

We are glad that we chose B&E Concepts to help us design and construct our new home. The experience has been fantastic. What started off as client and supplier relationship has now blossomed into a friendship. We would certainly not hesitate to recommend our friends to your services.

We wish B&E Concepts all the very best. Keep up the good level of service and am certain that your business will continue to grow with great heights.

Regards,

A handwritten signature in cursive script, reading "Andrew & Belinda". The signature is written in black ink on a light blue background. The names are connected, with a flourish underneath.

Andrew & Belinda  
18 Jalan Sedap